MISSOURI S&T MISSION

Missouri S&T integrates education, research and application to create and convey knowledge that serves our state and helps solve the world’s great challenges.

MISSOURI S&T VISION

Missouri S&T will be the leading public technological research university for discovery, creativity and innovation. We will cultivate curiosity, creativity and confidence in our graduates. We will be the institution of choice for partners around the world seeking a highly qualified, talented and entrepreneurial workforce; innovative research; relevant educational programs, products and services; and technology and ideas to solve the great challenges of our time.

MISSOURI S&T VALUES

LIFELONG SUCCESS

We add exceptional value. The rewards of the Missouri S&T experience extend far beyond a college education, valued degree or gratifying career. The S&T experience prepares you for a fulfilling life defined by the confidence to succeed, a desire to excel and a love of learning that never stops.

CREATIVITY

We are innovators. Building a better world demands a creative spark, innovative and entrepreneurial approaches, and curiosity to discover and explore new solutions to the world’s great challenges.

INTEGRITY

We hold ourselves accountable for our actions. We strive to uphold the highest ethical standards, to conduct ourselves with trustworthiness and respect for all of humanity, and to instill in our campus community these same principles.

SUSTAINABILITY

We live by example. As stewards of the public goodwill, the financial resources entrusted to us, and the environment, we emphasize resilient and sustainable practices in all our endeavors.

PARTNERSHIPS

We are great partners. We focus on adding value and creating mutually beneficial partnerships. The solutions to today’s great challenges require agile collaboration, teamwork and engagement with our stakeholders, both on campus and in the greater business, civic, national and international communities.

INCLUSION

We are an inclusive, welcoming community. We seek to build a creative learning environment marked by openness, understanding and valuing all people and perspectives.
MISSION OF THE UNIVERSITY OF MISSOURI SYSTEM

The mission of the UM System, as a land-grant university and Missouri’s only public research and doctoral-level institution, is to discover, disseminate, preserve and apply knowledge. The university promotes learning by its students and lifelong learning by Missouri’s citizens, fosters innovation to support economic development, and advances the health, cultural, and social interests of the people of Missouri, the nation, and the world.

INTRODUCTION AND OVERVIEW

Missouri University of Science and Technology (Missouri S&T) attracts talented and forward-thinking faculty, staff, and students, and plays a crucial role in solving some of Missouri’s, and the nation’s, most complex and urgent problems.

Established in 1870 as a part of Missouri’s first land-grant universities, Missouri S&T has a long history of achievement and success, providing students with high-quality, hands-on educational experiences and society with high-impact, relevant research. We take seriously our charge to serve the people of Missouri by educating the state’s workforce and by providing valuable economic opportunities. Missouri S&T’s strategic plan will guide our efforts to maintain excellence in many areas and to strengthen our position as Missouri’s leading public university for STEM education and research.

This document was developed by Missouri S&T’s Strategic Planning Committee (SPC). This group of faculty, students, staff, and administrators represents a wide variety of units and interests across the campus. Drawing on committee members’ collective experience at S&T, as well as input from diverse stakeholders across our campus and beyond, the SPC has developed a plan that foregrounds some important aspirational goals for our university. This plan also emphasizes our efforts to be a distinctive, vibrant, and innovative community that embraces continual improvement, prepares students for success in a global economy, and instills in them an appreciation of differences and a culture of inclusion.

Through the five specific Compacts, Missouri S&T articulates its commitment to the many dimensions of student success, high-impact research and scholarship, far-ranging engagement and outreach, welcoming inclusivity, and effective, thoughtful, and transparent stewardship of our resources. In the broadest sense, this strategic plan emphasizes the value Missouri S&T delivers to the state (and beyond) and the opportunities we provide for our students, faculty, staff, alumni, employers, industry partners, donors, and other stakeholders both within and beyond Missouri. Thus, the SPC refers to this plan as “Elevating Missouri Through Education and Research.” The following narrative and tables describe how S&T aspires to meet these goals.
STRENGTHS, WEAKNESSES, OPPORTUNITIES, THREATS

As one of the original land-grant universities in the state, Missouri S&T is uniquely poised to capitalize on its strengths in the years to come. These strengths, outlined below, have been drawn from informal conversations with faculty, staff, students, alumni, and community members. In addition, because a university the size of S&T cannot be all things to all people, these conversations identified weaknesses, opportunities, and threats. Major SWOT items below are each separated into short-term and long-term categories.

Strengths

LAND-GRANT HISTORY AND RELEVANCE
Missouri S&T was formed in 1870 as the mechanical arts branch of the University of Missouri, which makes us one of the original land-grant universities in the state. That commitment to relevance and the state’s economy, through our history in mining, metallurgy, and technology, is part of the university’s DNA. We will build on that history and relevance to provide meaningful, economically viable education and research for Missouri, the nation, and the world.

THE UNIVERSITY OF MISSOURI SYSTEM
As the UM System’s highly selective university, Missouri S&T has the high-quality faculty, top-notch students, and first-rate staff to continue cutting-edge research in science, technology, engineering, and mathematics (STEM) fields. Our connections to Mizzou, UMKC, and UMSL facilitate a research university system in which the whole is greater than the sum of its parts. Moreover, the UM System administration and governance structure provides a framework for shared services, while embracing and promoting the distinctiveness of each of the individual universities within the system.

BROAD ENGINEERING OFFERINGS BOLSTERED BY SCIENCES, MATH AND HUMANITIES
Missouri S&T has among the broadest range of engineering offerings in the world. This is remarkable given our comparatively small size (fewer than 10,000 students). Consequently, we are among the world’s leaders in engineering choices for undergraduate students, and among the few universities in the world with numerous core engineering graduate programs that also are supplemented with specialty fields of engineering (including explosives, mining, nuclear, petroleum, and systems engineering). The College of Arts, Sciences, and Business houses excellent, high-quality undergraduate and graduate programs in their own right, as well as first-rate research and scholarly activity that provide the underpinnings necessary for engineering success.

NIMBLENESS
Our smaller size allows us to assume the role of the UM System’s “skunk works” operation. We are nimble, experimental, and willing to try new and different approaches to teaching, research, and operations. Engineers and other STEM-focused faculty expect failures — they are indications of trying, learning, and improving.
“Missouri S&T’s alumni are extremely successful and extremely loyal. They have fond memories of their favorite faculty during their time as students and entertaining stories about their activities during long-standing S&T traditions.”

HANDS-ON LEARNING
Internships and co-ops are hallmarks of the Missouri S&T teaching and learning culture. Industries seek our graduates because they have learned to work in groups, often through one of our numerous student-design group projects, hit deadlines, and provide the results requested. There is no better way to learn critical thinking that by working in groups under deadlines, whether it is building a Mars Rover, putting on a play, or competing in intramural/intercollegiate athletics as part of the university experience.

ALUMNI
Missouri S&T’s alumni are extremely successful and extremely loyal. They have fond memories of their favorite faculty during their time as students and entertaining stories about their activities during long-standing S&T traditions (e.g., St. Patrick’s Day). As is the case with leadership in Missouri, alumni want to be engaged and involved with their university, their department, their program, and our students. Many alumni have strong ties to the Greek system on campus, which is noted for its contribution to many of the so-called soft skills that graduates need in order to occupy corner offices. This strong alumni network increasingly is connected with students and faculty on campus, and alumni form the heart of the various departmental academies and advisory groups throughout the university.

Weaknesses

STATE PUBLIC UNIVERSITY
Once considered a strength, over time being a public university that has seen continual general decline in support for many years means that the State of Missouri has become a less-reliable partner with its universities in the education of its citizens. The year-to-year variability in state funding, including hold-backs and inability to provide promised matching funds for important programs, creates challenges for strategic planning and timely implementation of cutting-edge teaching and research needed in the quickly changing STEM fields.

LACK OF ACADEMIC OPTIONS AND TIME TO DEGREE
The academic focus of S&T reinforces the perception that our highly specialized offerings limit the choices that students have if they attend the university and want to change majors. Students with a focus on what their major will be tend to do better here because the demand on their time in many engineering fields limits their ability to take many electives. Consequently, coupled with our relatively small size and culture of internships and co-ops, Missouri S&T students have lower graduation rates (not lower ultimate graduation) than would be ideal. We have curricula that prepare our students for the future, but truly challenge our students on their journey to becoming alumni.

LOCATION
Rolla is a relatively small city, which is great for raising a family and has the warm, embracing friendliness that typifies the Midwest. It’s even on an interstate highway and less than two hours from a major airport and metropolitan area. Nonetheless, so many young faculty families have dual-career contributors, and living in a smaller town presents employment challenges for a trailing spouse or partner. In addition, for potential faculty, staff, and students used to living in larger urban areas, Rolla can feel somewhat isolated. For people from smaller towns and schools, Rolla and S&T are ideal options, but we now live in a time when more people on Earth live in urban areas than in rural areas, and rural areas continue to decline in population.
Opportunities

INTERNATIONAL AND NON-MISSOURI STUDENTS
The distinctive nature of our degrees means that the niche occupied by Missouri S&T in the higher-education landscape is equally distinctive. Our mission and vision are well known, well established, and provide a clear North Star for us to follow. Because we stand out in the broader landscape of national and international universities, we have an opportunity to attract international and non-Missouri students who want to further their education at a high-quality university with a growing reputation. Coupled with our excellent return on investment (ROI), which is among the top 1% in the nation, we are poised to build long term on our quality and results.

IP AND PATENTS
Traditional academic papers long have been the coin of the realm for faculty. And while S&T has more than its expected share of scientific publications, we have enormous opportunity for development of intellectual property (IP) and patents. Our faculty and students create real solutions for real problems, and many of these have potential to add support for the individuals involved as well as the university as a whole.

PUBLIC-PRIVATE PARTNERSHIPS
S&T’s longstanding history as a land-grant industrial connection in Missouri has resulted in an equally longstanding relationship with the private sector here and elsewhere in the nation and world. These partnerships provide excellent opportunities for mutual support, collaborations, and successes that have relevance and market value.

PHILANTHROPY
S&T’s connection to the private sector and strong alumni base provide tremendous opportunities for enhanced philanthropy over time. In order to take advantage of this opportunity, we have to be different in how we solicit support. The majority of our graduates are engineers. Engineers are logical. Philanthropy is emotional. Philanthropy will come to S&T in those areas where logic and emotion merge. The same is true for private-sector support. Businesses want a mutually beneficial relationship with us, and we have the opportunity to deliver those mutually beneficial items (highly skilled workforce, test-beds for new concepts, advances in research) that industry needs. Industry philanthropy, therefore, can come from donations, marketing investment, and research investment, all of which present excellent opportunities for increasingly stable financial assistance.

Threats

UNSTABLE STATE FUNDING AND REVENUE CONTROL
The State of Missouri has been an increasingly minor participant in the education of its residents at the state universities. In addition, well-meaning revenue controls (i.e., tuition caps) can result in spotty course offerings, fewer scholarship opportunities for lower-income students, deteriorating facilities, loss of stellar faculty and staff, and longer times to degrees. Finishing a high-quality, relevant degree in a timely manner is the best form of cost control, in addition to providing additional tax revenues to the state through longer employment careers.

GEOPOLITICAL UNCERTAINTY
In the short term, we live in an increasingly unstable global setting. The success of our high-tech specialties depend on international faculty and students to add to the richness and strength of the S&T experience for Missourians. While additional international students and faculty are opportunities for our university and our community, over-reliance on one or a few countries or research specialties lends itself to instability (much like a limited investment portfolio). S&T will need to guard against overindulging in some of these successes and becoming over-reliant on the revenues and opportunities they provide.

DECREASING TRADITIONAL STUDENT POPULATION
The traditional student population is predicted to decrease well into the 2020s. Moreover, the male student population has been decreasing proportionally to the female population for the past decade. As a university with a traditionally male-dominated student population, this trend presents a threat to our immediate and longer-term future. In addition, students, as the primary investor in their education, want classes when they can take them and where they are living. This threat to the traditional university experience probably will not occur overnight, but likely will shape how degrees are designed, how they are offered, and where they are offered well into the future.
WHY NOW?

Time is of the essence for transformative changes in higher education in Missouri and across the nation. Student demographics are changing, with level or fewer high-school graduates nationwide and changing diversity percentages within those graduating classes. In public universities, decreases in state support have been passed along to students in the form of tuition and fees that, from the perspective of the paying students and families, have been increasing at a rate higher than overall cost of living. As a result, even in-state students are responsible for the largest percentage of the cost of education. Students increasingly are arriving at universities with college credits. Once in a chosen university, more and more students are taking classes in various distance-education formats or remotely delivered closer to where they live and/or work. And there is an increasing call for relevancy and accountability from every entity supporting higher education—from taxpayers to public corporations to the students and families themselves.
On the education-delivery side, inflationary costs, especially those that have increased at rates higher than cost of living (insurance is one example) have mandated diversion of direct-education dollars to ancillary expenses. The costs associated with recruiting and retaining high-quality faculty and staff, including facilities and equipment costs, have increased dramatically over the past decade as competition has intensified, especially for STEM-focused programs, such as those at Missouri S&T. The requirement to compete effectively in the technology-education sector also demands that upgrades and the introduction of new equipment and facilities occur far more often than in most other areas of education.

For these reasons and others, the timing is excellent for Missouri S&T to assess new pathways, forge new collaborations, and strategically invest to achieve our goals. As the highly selective, STEM-focused university in the University of Missouri System, Missouri S&T occupies a distinctive niche among our colleague universities. For nearly 150 years, Missouri S&T has focused on relevant, hands-on, STEM-related education and research. That tradition and dedication to learning outcomes for more than a century have served us well and will continue to be at the heart of what we will become.

Now, as part of collaborative UM System-level and individual university-level transformations, we have the opportunity to work together, as a true system, to enhance the value of a degree from S&T and each of the other university partners. Our task is both clear and daunting—continued relevance, high-quality education and research, investment in our strengths, development of new interdisciplinary strengths, enhanced collaborations, enhanced funding, and maintaining the tremendous value of an S&T degree. All of this while student demographics are changing, competition in STEM areas is increasing, and other states provide more support for higher education than does Missouri.

We cannot and will not do this alone. Our own trajectory and laser focus on our vision and mission will serve as a distinctive beacon for us and provide distinctive diversity within our university system. Working closely with MU, UMKC, and UMSL, we can achieve more than any one of us can do alone. And given the transformative changes occurring within the UM System, now is the time for Missouri S&T to shine and be a truly transformative partner in a truly transformative time of change. We are nimble, creative, and have risen to challenges and opportunities time and time again throughout our 150-year history. It’s who we are and what we do. It’s the Miner way.
Missouri S&T Compact for Excellence in Student Success

Fostering student success is the most fundamental goal of any university. Missouri S&T will improve the quality of our students’ experiences through a holistic approach to teaching and by providing an enriching learning environment. We will enhance our students’ access to the curricular, professional developmental, and professional advising so crucial to their success both during and after their time at S&T. We will increase the quality of and accessibility to wellness services, including those focused on mental, physical, and financial health. And we will enhance our students’ diverse, creative, innovative, experiential, and entrepreneurial opportunities to maximize their future career success and allow them to make significant contributions to our state, the nation, and the world.

Because student success and teaching excellence are inextricably linked, Missouri S&T pledges to continue to support the innovation and excellence of our faculty members by establishing and maintaining beneficial programs that focus on mentorship, effective teaching strategies, and creative approaches to developing course material. Furthermore, Missouri S&T will guide developing instructors toward such programs while recognizing and celebrating accomplished educators in order to raise the visibility and appreciation of those faculty members making such important contributions to students’ educational experiences.

Positive student programs and excellent instructors can only have an impact on students if those students have access to our university. Thus, even as the University of Missouri System’s highly selective university, S&T will increase efforts to recruit talented students from underserved areas of our state, as well as students who are members of underrepresented minorities. We will implement programs encouraging the use of open-source textbooks and will develop other strategies that reduce the cost of higher education for students. We will increase our retention rates and graduation rates by focusing on programs that improve students’ first-year experiences, decrease their debt at graduation, and shorten their times to degrees, and we will reach out to our UM partner campuses to provide additional access to collaborative programs that leverage opportunities across the system. In short, we will work on many fronts to make Missouri S&T affordable, accessible, relevant, and valuable to students who will benefit from, and succeed in, our degree programs.

Missouri S&T Compact for Excellence in Research and Creative Works

Missouri S&T is a research university, and the knowledge created by members of our community serves as a beacon for the state of Missouri and beyond. As the premier public science- and engineering-focused university in the state of Missouri, we strive to secure our place among the nation’s leading academic research institutions. Research and scholarship are vital to S&T’s mission, because they constitute the innovation engine that creates new knowledge and produces the next generation of scientists and scholars equipped to solve society’s grand challenges and fuel economic growth. In addition to inspired teaching, research and scholarly activities are at the heart of our campus; as a result, our culture of research and scholarship is strong.

Missouri S&T will emphasize this culture of research and scholarship even further through highly focused and goal-driven recruitment and retention strategies for research-active faculty, improved processes to increase faculty engagement, and increased quality and impact of published scholarship in a wide range of disciplines.

Of primary importance to this strategic plan is Missouri S&T’s commitment to achieve the highest classification in the Carnegie Classification of Institutions of Higher Education. Currently, Missouri S&T is included in the list of R2: Higher Research Activity universities; we aspire to be among the list of R1: Highest Research Activity universities. Doubling our annual research expenditures by 2025 is an
audacious but achievable goal that will contribute to this higher classification and raise our stature on the national and international stage. To reach this goal, we intend to increase Ph.D. student enrollment and annual number of doctoral degrees granted, increase research-faculty and postdoctoral positions, and improve the effectiveness of faculty obtaining extramural funds to support graduate students, postdocs, and visiting scientists and scholars.

Missouri S&T Compact for Excellence in Engagement and Outreach

Increasing the value and opportunity that Missouri S&T provides our stakeholders depends on how well we engage with and reach out to individuals and groups across Missouri and beyond. Our state faces numerous daunting challenges in education, technological innovation, health and wellness, business and economics, infrastructure, workforce development, and many more areas. At Missouri S&T, we understand our responsibility to help solve these challenges, and recognize that the work done on our campus benefits not only current students, but also public- and private-sector partners, national laboratories, national security interests, K-12 educators and their students, and Missourians from all walks of life. Missouri S&T already has robust relationships with many such partners, and we will do more to increase opportunities for engagement with members of all these groups. By focusing our efforts to extend the power and reach of our campus, we will increase the numbers of industry and government partners, alumni engaged in advocacy, scientific and intellectual communities, and Missourians affected by the important work we do.

Missouri S&T Compact for Inclusive Excellence

At Missouri S&T, we embrace diversity in its many forms, and create a welcoming, inclusive, and supportive environment in which to learn, to teach, and to work. Our university’s strength flows from our wide range of experiences, backgrounds, disciplinary specialties, and perspectives, and we believe in treating all members of our campus community with respect. Because we know that increased diversity leads to increased opportunities for all, Missouri S&T is committed to fostering an inclusive environment that celebrates diversity. We understand that diversity and inclusion promote collaboration and increase the impact of our work. Thus, we will actively recruit and retain faculty, staff, and students from underrepresented groups, and will provide additional professional development opportunities related to diversity and inclusion. Missouri S&T pledges to make every effort to provide a safe and respectful atmosphere for all, and to promote these values and practices that celebrate diversity and inclusion within communities beyond our campus.

Missouri S&T Compact for Excellence in Planning, Operations and Stewardship

As a public research university, Missouri S&T understands its obligations to the people of Missouri who provide many of the resources required for us to achieve our goals. Responsible and transparent stewardship of these resources is at the heart of our mission to serve this state and its people. We will continue to streamline our business processes to yield efficiencies, and enhance our budget processes to more effectively support the strategic objectives identified in this plan. Missouri S&T commits to offering salaries commensurate with recruiting and retaining the most talented faculty and staff, to achieve the ambitious objectives outlined in these Compacts. Finally, we pledge to leverage the strengths and collaborative possibilities that exist within the four-campus University of Missouri System model to optimize the research, teaching, and engagement conducted on our campus and beyond.

Conclusion

Achieving the many outcomes described in the Missouri Compacts will neither be easy nor quick. We believe, though, that thoughtful, transparent, and goal-driven decisions about how best to reallocate resources to reach the objectives outlined in this plan will yield outstanding results. Resources are undeniably important for implementing a strategic plan, but Missouri S&T recognizes that they are not the only catalyst. The passions and aspirations of talented faculty, staff, and students are what make a university truly successful. The process of developing these five Missouri Compacts has given us the opportunity to reflect on the many things that we already do well, and to heighten our excitement about tackling the challenges that lie ahead. We at Missouri S&T are confident that our efforts in the service of our “Elevating Missouri Through Education and Research” plan will make our university an even greater place to work, to learn, to teach, and to conduct research that will continue to transform our state and change the world.
Objective 1: Increase quality of the student experience

Strategies

A. Provide student services and experiences to maximize career success

INITIAL TACTICS

- Continue to expand student exposure to potential employers by hosting high-impact engagement opportunities
- Develop strategies to help students connect the value of co-curricular experiences to career success
- Enhance the externship program to engage students with community organizations, alumni, employers, etc., to build career competencies
- Build bridges with peer graduate programs, and increase awareness of opportunities in graduate school
- Facilitate strong applications to graduate schools and prestigious fellowships
- Explore partnerships between Career Opportunities and Employer Relations (COER) and academic units to integrate career preparation into the curriculum, develop employer outreach plans, develop recruiting and marketing efforts for each degree offered
- Continue to develop and maintain relationships with key employers, including those who don’t currently hire S&T students

MISSOURI S&T COMPACT: EXCELLENCE IN STUDENT SUCCESS

Striving for excellence in academic quality and diversity, learning experiences, flexible paths to learning and degree completion, professional development, retention and graduation rates, career outcomes, and affordability.
• Establish collaborative engagement strategies between COER and alumni to cultivate new internship/educational opportunities for students

Unit Owner: Vice Chancellor of Student Affairs

Administrative Manager: Vice Chancellor of Student Affairs

METRICS

• Increase career outcomes rate, including graduate school placement, to 85% by 2023 from 81% in 2017
• Achieve 100% participation of undergraduate students in experiential learning by 2023
• Maintain or exceed the number of programs and services designed to enhance student professional development from 187 in 2017
• Maintain or exceed the number of high-impact employer events from 181 in 2017
• Maintain or exceed the number of students engaged in externship (36), internship (455), and co-op (409) opportunities based on 2017 data
• Establish COER liaison for each department or program
• Increase the number of unique employers to 1,200 by 2023 from 1,148 in 2017 while maintaining 100% employer satisfaction with S&T hires

B. Enhance access to and quality of mental and physical health and wellness programs and services

INITIAL TACTICS

• Increase participation by faculty, staff, and students in student health and wellness initiatives
• Continue to provide consultation and care coordination for UCARE referrals regarding students of concern
• Complete the S&T Student Fitness Center expansion project by 2020

Unit Owner: Associated Center Directors

Administrative Manager: Vice Chancellor of Student Affairs

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Complete the S&T Student Fitness Center expansion project by 2020

METRICS

• Meet or exceed a 94% counselor satisfaction level in 2017
• Meet or exceed 85% of eligible students reporting that health and wellness services meet their needs
• Meet or exceed a 10% increase in intramural participation from 8,225 intramural entries for 2017, based on current capacity
• Meet or exceed engagement in STEP UP! bystander intervention from 634 in 2017

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources:

  • Reallocation through restructuring, resulting in increased efficiency and effectiveness and improved business practices
  • Student fees, user fees, and GRA funds
  • Counseling budget
  • Student Health Services budget
  • Miner Wellness budget
  • Partners In Prevention (PIP) funds
  • Title IX support funding

• Implementation:

  • Develop a Culture of Care Committee
  • Complete staffing reallocation and restructuring; FY19
• Complete Fitness Center expansion by April 2019; funding of project dispersed over years

C. Improve the quality of first-year experience

INITIAL TACTICS
• Restructure Freshman Engineering Program and other first-year programs; implement an “all-majors” first-year experience
• Increase the number of first-year advisors by 50%
• Increase student usage of Student Success Center and peer mentors
• Implement award program for faculty champions of first-year student success
• Reinvent Honors Program for an enhanced S&T experience

Unit Owner: Provost, Vice Provosts, Center for Advancing Faculty Excellence (CAFE)
Administrative Manager: Provost

METRICS
• Increase first year retention rate to 85% by 2023 from 81% in 2017
• Reduce the first-year retention gap between general student body and both Pell recipients and underrepresented and minority students
• Improve National Survey of Student Engagement (NSSE) first-year engagement indicator(s)
• Re-establish Freshman Honors Program by increasing enrollment of students participating from 136 in FS2017 to 20% or 163 by 2023

Objective 2: Enhance student learning by supporting teaching excellence

Strategies

A. Promote teaching excellence through mentorship and programs that enrich the quality and effectiveness of teaching

INITIAL TACTICS
• Expand CAFE mentorship and teaching improvement programs
• Disseminate and implement results from IFC committee report for evaluating teaching effectiveness
• Increase participation in CAFE and Educational Technology events
• Identify and pursue external teaching honors and awards through the faculty external rewards and recognition committee

Unit Owner: Provost, CAFE, University Advancement, Provost Office
Administrative Manager: Provost, University Advancement

METRICS
• Number of teaching programs developed and implemented by CAFE by 2023
• Number of unique awardees for internal teaching excellence (Committee on Effective Teaching Outstanding Teaching Awards, Campus Teaching Awards, Curators’ Distinguished Teaching Professors, System Awards)
• Number of external teaching awards

B. Support the development of innovative teaching methods and strategies

INITIAL TACTICS
• Create or expand peer-tutoring program for high-failure-rate classes that employs students who have successfully completed the classes
• Collaboration between CASB and CEC faculty to hone advanced math curricula to needs of engineering majors
• Establish Ten Steps to Teaching Success program through CAFE
• Become an institutional partner with the Kern Entrepreneurial Engineering Network (KEEN)
• Increase investment in classroom expansions and renovations
• Enhance access to flexible classroom configurations

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION
• Potential Sources: Reallocation; charitable gifts
• Implementation: 1) FYE — First Year Experience Program initiation and 2) Re-establish Honors Program — using as recurring tool
• Promote teaching innovation through CAFE and Educational Technology initiatives

**Unit Owner:** Provost, CAFE, Educational Technology, Advancement, Facilities Services

**Administrative Manager:** Provost

**METRICS**

- Ten Steps to Teaching Success program established
- Institutional partnership with KEEN established
- Number of courses enhanced through equipment acquisition and facility improvement
- Number of classrooms added or enhanced
- Number of faculty supported in CAFE eFellows program
- Number of faculty served in CAFE Mini-Grant program

**ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION**

- **Potential Sources:** CAFE budget; Ed Tech resource; and investment of campus reserves and gifts
- **Implementation:** 1) Execute CAFE programs for teaching innovation and 2) Classroom renovation

**C. Respond to student evaluations of teaching each semester**

**INITIAL TACTICS**

- Reward high teaching performance with accolades and recognition
- Address instances of poor performance (e.g., department chairs of faculty with teaching scores below 2.0 for two consecutive semesters will encourage faculty members to engage in CAFE mentoring activities, department chair mentoring)

**Unit Owner:** Vice Provosts and Deans, Department Chairs

**Administrative Manager:** Provost

**METRICS**

- Increase the percentage of faculty with teaching scores above 2.0
- Monitor department average College English Test scores

**ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION**

- **Potential Sources:** 1) Reallocation, 2) Fees and 3) Charitable gifts
- **Implementation:** 1) Plan for new classroom facility and 2) Execute improved use of existing classrooms

**D. Increase and improve educational resources commensurate with enrollment growth**

**INITIAL TACTICS**

- Increase availability of large, flexible classroom space
- Use Educational Technology innovations to improve efficiency of classroom use
- Increase faculty commensurate with enrollment growth

**Unit Owner:** Department Chairs, Facilities Services, Provost

**Administrative Manager:** Provost

**METRICS**

- Number and capacity of classrooms

**Objective 3: Maintain affordability**

**Strategies**

**A. Increase opportunities and recruitment from underserved parts of the state, focusing underrepresented students**

**INITIAL TACTICS**

- Increase scholarship support for high-quality first-time students

**Unit Owner:** Enrollment Management, University Advancement

**Administrative Manager:** Provost

**METRICS**

- Increase the number of underrepresented students to 1,000 by 2023 from 796 in 2017
- Increase on-campus undergraduate enrollment to 7,250 by 2023 from 6,801 in 2017
• Number of scholarship dollars awarded to first-generation and underrepresented students

**ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION**

• **Potential Sources:** Reallocation and charitable gifts

• **Implementation:**
  - Develop strategic enrollment marketing plan to inform strategy to raise charitable gifts for scholarships
  - Conduct fundraising feasibility study

**B. Minimize student expenses for textbooks and course materials**

**INITIAL TACTICS**

• Encourage faculty to use and produce free or low-cost open-source materials

• Encourage faculty participation in Open Education Resources (OER) program

• Increase faculty commensurate with enrollment growth

**Unit Owner:** Department Chairs, Global Learning

**Administrative Manager:** Provost

**METRICS**

• Increase the number of courses using open-source textbooks to 20% by 2023 from 1% in 2017

• Increase by 50% the number of course textbooks costing less than $100

• Number of OER grants awarded to faculty

**ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION**

• **Potential Sources:** Tuition growth

• **Implementation:** Balance non-research master’s programs with research-focused for economic leverage and better use graduate class capacity

**D. Increase flexible pathways to degree completion**

**INITIAL TACTICS**

• Convert all minors to optional certificates and tailor for industry needs

• Create three-year schedule of future course offerings for each department to allow students and advisors to more effectively plan degree completion strategies

• Work with registrar to identify course bottlenecks and eliminate or minimize them

• Encourage departments to develop distance degree programs

• Develop new collaborative programs with other UM System campuses to increase the pipeline of transfer students

• Ensure seamless transition of transfer students

**Unit Owner:** Department Chairs, Deans, Global Learning, Enrollment Management, Graduate Studies, Vice Provost for Academic Support

**Administrative Manager:** Provost

**METRICS**

• Increase percentage of distance learning and online courses as measured by student credit hour to 15% of total in 2023 from 6% in 2017

• Increase number of distance degree programs to 20 in 2023 from 18 programs in 2017

• Maintain or exceed the number of current certificate programs
• Track number of undergraduate certificates obtained

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation and fees
• Implementation: Gather input from corporate partners on relevant certificate programs and revise certificate offerings accordingly

E. Increase opportunities to shorten time-to-degree completion for both undergraduate and graduate students

INITIAL TACTICS

• Reduce bottleneck courses by increasing classroom capacity and adding online options
• Improve advising to ensure efficient course selection and progress toward degree
• Develop strategies for capping tuition costs to encourage greater number of credits completed per semester
• Promote curricular activities such as advanced placement testing and transfer credits
• Enhance student professional and developmental advising and mentoring
• Review degree programs to increase flexibility and reduce requirements
• Review schedule frequency of required courses

METRICS

• Increase six-year graduation rate to 70% by 2023 from 64% in 2017
• Increase six-year graduation rate of Pell recipients by 16% to 65% by 2023
• Increase six-year graduation rate of underrepresented minority students by 22% to 60% by 2023
• Improve debt-to-starting salary ratio from 1:2 to 1:3 by 2023

Objective 4: Increase access for capable students

Strategies

A. Increase the enrollment of highly qualified undergraduate students

INITIAL TACTICS

• Implement College of Arts, Sciences, and Business (CASB) Dean’s scholarship ($3K/year for 4 years; one new one awarded each year; CASB has set aside $100K already)
• Offer free Project Lead The Way training by CASB

UNIT OWNER: Department Chairs, Deans, Provost, Enrollment Management

ADMINISTRATIVE MANAGER: Provost

METRICS

• Increase the mean ACT score to 29.5 by 2023 from 28 in 2017
• MDHE approval of selectivity status (completed in June 2018)
• Increased scholarships reported under other compacts
• Use 75th percentile ACT as a benchmark

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation and charitable gifts
• Implementation: 1) Focused recruitment and 2) Formal application request for selectivity status — UM System and Missouri Department of Higher Education

UNIT OWNER: Enrollment Management, Provost, Chancellor

ADMINISTRATIVE MANAGER: Chancellor
Objective 1: Build a culture with increased emphasis on high-impact research and scholarship

Strategies

A. Develop policies that support a culture of research

INITIAL TACTICS

• Streamline administrative and research-support functions
• Implement best practices used at highly successful peer and aspirational-peer universities
• Manage workload policy to appropriately distribute faculty time for scholarly activity
• Develop proactive departmental recruitment and retention plans for top researchers
• Develop programs to enable tenured researchers to reengage in significant research

Unit Owner: Provost, Vice Provosts, Vice Chancellors, CAFE, Department Chairs

Administrative Manager: Chancellor

METRICS

• Increased research proposals and publications
• Review, revision and approval of departmental workload policies

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation and additional revenue from new research

MISSOURI S&T COMPACT: EXCELLENCE IN RESEARCH AND CREATIVE WORKS

Striving for excellence in intellectual merit and broader impact, extramural research, high-quality publications and citations, faculty awards and recognition, curated exhibits, and juried performances
Objective 2: Achieve highest classification in Carnegie rankings

Strategies

A. Increase annual research expenditures by 100%

INITIAL TACTICS

• Build on computational and analytical strengths of S&T to bridge computer science with computational biology and participate more fully in UM System Translational Precision Medicine Initiative

• Hire faculty and research scientists to bridge S&T with National Geospatial-Intelligence Agency development and expansion in St. Louis

• Adjust faculty workload policies to support increased research focus

• Provide resources to faculty to support research

• Increased quality and quantity of graduate research assistants

• Join multi-institutional consortia

METRICS

• Increase annual research expenditures to $70M by 2025 from $35M in 2017

• Increase on-campus Ph.D. enrollment to 750 by 2023 from 654 in 2017
ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation, philanthropy, private-sector and governmental support, and additional research overhead

• Implementation:
  - Continue facilities expansion and major laboratory/equipment acquisition
  - Join and/or lead major research consortia

B. Increase number and quality of scholarly works

INITIAL TACTICS

• Recruit and hire faculty who bring new ideas and interdisciplinary approaches to teaching and research (e.g., bridge humanities and computer sciences)

• Establish baseline scholarly works productivity numbers at the university and departmental levels

• Develop policies that promote scholarly works (e.g., workload policies, resources to cover publishing costs)

• Develop measures of scholarship quality by department

Unit Owner: Vice Chancellor for Research and Dean of Graduate Studies, Chairs
Administrative Manager: Chairs and Deans

METRICS

• Increase number of faculty and research scholars bridging departments and colleges through new centers (e.g., Rural Vitality and Community Engagement) and joint appointments

C. Increase doctoral degree productivity

INITIAL TACTICS

• Develop joint Ph.D. programs within the UM System

• Develop comprehensive enrollment-management strategy that includes recruitment of Ph.D. students

• Develop programs that facilitate recruitment of Ph.D. students

• Develop programs and policies that support Ph.D. students (e.g., Writing Bootcamp, future faculty programs, bridge funding)

Unit Owner: Faculty, Department Chairs, Office of Graduate Studies, Vice Chancellor of Research and Dean of Graduate Studies
Administrative Manager: Vice Chancellor of Research and Dean of Graduate Studies

MEETRICS

• Increase Ph.D. enrollment to 750 by 2023 from 654 in 2017

• Achieve 0.5 Ph.D. graduates per faculty per year by 2023

• Number of students participating in activities sponsored by Graduate Studies

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation, philanthropy/grants, and additional research overhead

• Implementation:
  - Explore joint Ph.D. program with other UM System universities
  - Integrate Ph.D. student recruitment into enrollment management strategies

ELEVATING MISSOURI THROUGH EDUCATION AND RESEARCH
Objective 1: Inspire students to pursue careers in STEM (science, technology, engineering, mathematics) disciplines

Strategies
A. Inspire Missouri S&T students to become certified K-12 teachers particularly in underserved areas and in STEM disciplines

INITIAL TACTICS
- Introduce and implement interdisciplinary business and education program
- Market new Teacher Education and Certification Department

Unit Owner: Provost
Administrative Manager: Chair of Teacher Education and Certification Department. Enrollment Management, Marketing and Communications

METRICS
- Grow enrollment in the Teacher Education and Certification Department commensurate with Missouri’s need by 2023

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION
- Potential Sources: Reallocation of scholarship funds
- Implementation: Develop strategic enrollment marketing plan

MISSOURI S&T COMPACT: EXCELLENCE IN ENGAGEMENT AND OUTREACH

Striving for excellence by building a climate that values the diverse background, experiences, and perspectives of each individual; effective programs for educational, health, cultural, economic, and social outreach with local, state, and global communities; and innovative partnerships with industry for economic and workforce development.
B. Sustain and enhance engagement with K-12 educators and students

**INITIAL TACTICS**

- Develop and implement programs for K-12 teachers in STEM disciplines
- Recruit K-12 students into S&T summer programs
- Recruit funding source to sustain S&T summer programs and scholarships for students
- Develop partnerships with select STEM-focused nonprofits such as Kaleidoscope Discovery Center (KDC)

*Unit Owner: Provost*

*Administrative Manager: Provost*

**METRICS**

- Increase the number of Missouri counties participating in Project Lead The Way to 64 by 2023 from 58 in 2017
- Increase the number of educators participating in the South-Central Regional Professional Development Center by 3% by 2023
- Increase the number of students attending summer camps to 600 by 2023 from 470 in 2017
- Increase the number of students supported by scholarships for summer programs by 20% by 2023

**ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION**

- **Potential Sources:** Corporate matching funding
- **Implementation:**
  - PLTW outreach

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**Objective 2: Serving industry and community needs**

### Strategies

**A. Prepare civic-minded, workforce-ready and entrepreneurial graduates**

**INITIAL TACTICS**

- Refine systematic process of continuous improvement to document achievement of S&T institutional student learning outcomes

*Unit Owner: Vice Provosts and Deans*

*Administrative Manager: Provost*

**METRICS**

- Maintain Higher Learning Commission (HLC) and disciplinary accreditations

**ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION**

- **Potential Sources:** Reallocation of existing funding
- **Implementation:** Work through new vice chancellor of research and graduate studies to develop marketing plan
Objective 3: Community and state engagement

Strategies

A. Expand service-learning opportunities and senior design capstone projects

INITIAL TACTICS

• Obtain Community Engagement Classification by the Carnegie Foundation for the Advancement of Teaching
• Benchmark and promote development of service learning activities
• Benchmark the senior design capstone projects that serve Missouri industry
• Promote participation in senior design by developing a master template for funding projects. Market this opportunity to Missouri industry

Unit Owner: Department Chairs
Administrative Manager: Provost

METRICS

• Develop at least 20 specific service learning activities within a 50-mile radius per year by 2023
• After establishing the baseline numbers, increase the number of Missouri companies sponsoring a senior design capstone project by 5% year

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation, philanthropy, and corporate support
• Implementation:
  • Apply for Community Engagement Classification from the Carnegie Foundation
  • Develop appropriate service-learning benchmarks
  • Develop master template to market to Missouri industry

B. Increase awareness of, and improve access to, university expertise

INITIAL TACTICS

• Develop “Math and Science Night” activities at key high school and community college partners
• Promote students, faculty, and staff to serve as advisors to local FIRST robotics groups at regional high schools
• Develop programs and policies that encourage and reward faculty and staff to participate in community and state service-related activities

Unit Owner: Provost
Administrative Manager: Deans

METRICS

• Host “Math and Science Night” at key high schools five times per year by 2023
• Host ≥2 STEAM-related competitions (e.g. science fairs, history day etc.) per year by 2023

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation of existing funding
• Implementation:
  • Create “Math and Science Night”
  • Implement policies that encourage faculty and staff engagement in service activities

23
THE STRATEGIC PLAN FOR MISSOURI S&T
Objective 4: National and international engagement

Strategies

A. Encourage partnerships and collaborations that promote Missouri S&T’s values, enhance our regional, national, and global reputation, and increase our visibility and ranking

INITIAL TACTICS

• Increase S&T name recognition by increasing number of international partnerships

METRICS

• Number of international contracts and collaborative relationships pursued and secured by 15% by 2023

• Monitor S&T-relevant metrics to improve ranking on Quacquarelli Symonds (QS), U.S. News & World Report, Academic Ranking of World Universities (formerly Shanghai Rankings) in conjunction with compact two

Unit Owner: International Affairs, Vice Chancellor for Research and Dean of Graduate Studies, Executive Director of Marketing and Communications

Administrative Manager: Deans, International Affairs

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation, federal and non-governmental organization funding

• Implementation: Increase formal international partnerships and agreements

By 2023 increase standings in QS rankings by 100

Implement campaign to build recognition of S&T name nationally and internationally
Objective 1: Foster an inclusive environment

Strategies

A. Implement the Inclusive Excellence Framework to provide a campus atmosphere that creates a safe and respectful place for all, especially underrepresented and minority groups, and to promote the same values in the community

INITIAL TACTICS

• Ensure personnel staffing is adequate to provide disability support services to campus community
• Engage with county and municipal leaders through “Let’s Talk” series to address barriers in the community for underrepresented and minority (URM) faculty and staff
• Increase number of students studying abroad by increasing amount/number of scholarships Study Abroad program

Unit Owner: Provost, Vice Chancellors
Administrative Manager: Chief Diversity Officer

METRICS

• Improve campus climate survey results
• Underrepresented and minority faculty, staff and student satisfaction to 80% by 2023 from 70% in 2017; female faculty, staff and student satisfaction to 86% by 2023 from 76% in 2017; international student satisfaction to 70% by 2023 from 60% in 2017; disabled...
satisfaction to 77% by 2023 from 67% in 2017; veteran satisfaction to 80% by 2023 from 70% in 2017, multiple race satisfaction to 72% by 2023 from 62% in 2017

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Internal reallocation, student support through grants and contracts, and philanthropy
• Implementation:
  • Implement Orientation Week Missouri S&T Values training for all first-year students
  • Implement media campaign — Diversity is a Shared Value at S&T

B. Provide additional professional development opportunities related to competency development in diversity and inclusion

INITIAL TACTICS

• Ensure personnel staffing is adequate to allow growth in campus-wide training and competency development operations
• Encourage faculty to pursue international and URM educational opportunities

Unit Owner: Provost, Vice Chancellors
Administrative Manager: Chief Diversity Officer

METRICS

• Double the variety of professional development sessions related to diversity and inclusion competencies (from 3 to 6) by 2023
• Double the number of participants in professional development opportunities by 2023
• Increase in diversity performance indicator in systemwide appraisal tool
• Increase number of faculty participating in international partnerships (e.g. University of South African Education Program or other international programs)

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Internal reallocation, external support from grants, contracts, and international entities
• Implementation:
  • Implement national speaker series on diversity and inclusion
  • Develop and communicate comprehensive guide for supervisors to evaluate in appraisal tool the success indicators in diversity

C. Encourage the development of new and existing curricular and co-curricular programs that promote academic and personal growth of traditionally underserved students and the continued edification of majority student populations

INITIAL TACTICS

• Increase the number of URM students who enroll in the Peer Mentor Program
• Triple the number of awarded mini grants for curriculum redesign from 5 to 15 by 2023
• Increase frequency of campus-wide cultural events and programs (TBD)
• Increase the number of diversity and inclusion competencies embedded in First Year Experience course
• By 2023 double number of students having international experiences
• 5-10 visiting faculty per year in the Visiting Scholar Program with international focus by 2023
Objective 2: Diversify community through increased recruitment focus

Strategies

A. Develop and implement a recruitment, hiring, and retention plan focused on underrepresented and minority faculty and staff

INITIAL TACTICS

- Assess best practices at successful universities in these areas
- Establish department-level plans for recruitment and retention of underrepresented and minority faculty and staff
- Make funding for Americans with Disabilities Act accommodations more available for departments

Unit Owner: Provost, Vice Chancellors
Administrative Manager: Chief Diversity Officer

METRICS

- Double percentage of underrepresented and minority faculty to 8% by 2023
- Increase underrepresented and minority staff to 10% by 2023
- Recruiting and retention plan implemented by 2019

B. Enhance campus undergraduate and graduate student recruitment plans

INITIAL TACTICS

- Increase URM scholarship funding and awards
- Increase the Chancellor’s Distinguished Fellowship award for URM Ph.D. candidates
- Expand international recruitment portfolio
- Engage international alumni in recruitment efforts
- Increase number of international alumni events; number of alumni assisting with recruitment fairs abroad

Unit Owner: Provost
Administrative Manager: Deans

Objective 3: Communicate the value and importance of diversity and inclusion

Strategies

A. Continue to review current marketing and communications plan to emphasize culture of inclusion and enhanced internationalization

INITIAL TACTICS

- Conduct market research specific to underrepresented and minority populations

METRICS

- Double underrepresented and minority undergraduate students to 15% by 2023
- Double underrepresented master’s and Ph.D. students to 15% by 2023
- Increase number of dedicated scholarship funds for URM recruitment
• Develop and market workshops accessible to local community members

• Use existing partnerships and events (e.g. Celebration of Nations) to market other cultural programs to the surrounding community

**Unit Owner:** Provost, Vice Chancellors, Executive Director of Marketing and Communications

**Administrative Manager:** Chief Diversity Officer

**METRICS**

• Refine strategies based on findings of market research by 2023

• Number of workshops accessible to local community members focused on Diversity & Inclusion competencies; 5 developed and available by 2023

• Expansion of events that highlight S&T’s inclusive environment and are open to the community

**ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION**

• **Potential Sources:** Reallocation, philanthropy/grants, and additional research overhead

• **Implementation:**
  • Expand on and refine marketing and communications initiatives that have proven successful (such as “Respect” video, website features about areas of concern related to marginalized or underrepresented groups, diversity representation in marketing materials, and inclusive, welcoming language in marketing materials as directed by brand strategy)
  • Recurring market research
Objective 1: Increase transparency and efficiency of business services and fiscal operations

Strategies

A. Evaluate and redesign campus units’ funding model and service providers to increase service, efficiency and transparency

INITIAL TACTICS

• Identify and review all campus services that are funded by fees and redesign as needed
• Communicate services provided from general allocations versus extra/premium services provided on fee basis clearly to campus community
• Review all recharge service operations every five years and communicate results to campus community

Unit Owner: Respective Vice Chancellors, Directors, and Managers of Service Units

Administrative Manager: Vice Chancellor for Finance and Operations

METRICS

• Quantify the number of charge-back units; number of units redesigned, and report on percentage completed by 2023
• Develop, evaluate, and communicate performance metrics for service units
• Develop a baseline metric and improve customer satisfaction by 2023 from initial baseline

MISSOURI S&T COMPACT: EXCELLENCE IN PLANNING, OPERATIONS, AND STEWARDSHIP

Striving for excellence in long-term planning processes for operating and capital needs, measures of accountability visible to all stakeholders, processes, practices, and policies that encourage collaborations and progress across the four institutions of the UM System, and a change in organizational structures to achieve the objectives of the research, teaching, and engagement mission.
ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

• Potential Sources: Reallocation and efficiency from improved processes

• Implementation: 1) Identify units for review and prioritize; 2) Document service deliverables and communicate to campus community; and 3) Develop and communicate performance metrics to campus community

B. Redesign the budget revenue distribution and budgetary process to more effectively support campus-wide strategic objectives

INITIAL TACTICS

• Evaluate and refine the budget revenue distribution process(s)
• Develop five-year operations financial plan
• Develop five-year plan for capital maintenance and renovation funding
• Develop five-year plan for parking operations and capital needs
• Review and improve indirect cost recovery distribution models to support research using best practices
• Develop five-year information technology capital plan
• Develop five-year plan for housing, dining, and student life reinvestments

Unit Owner: Vice Provosts, Vice Chancellors
Administrative Manager: Vice Chancellor for Finance and Operations

METRICS

• Number of budget revenue distribution processes evaluated and redesigned
• Develop, evaluate, and communicate five-year rolling budget plans; update annually
• Meet or exceed Facilities Condition Needs Index (FCNI) target of .3

C. Improve transparency and satisfaction of compensation decisions

INITIAL TACTICS

• Generate a staff salary equity pool for each of the next five years to address salary inequities
• Invest 2% annually in faculty merit pool to reward meritorious faculty performance
• Invest 1% annually to address specific faculty equity, market, and retention issues
• Invest 2% annually in staff merit increases to reward meritorious staff performance
• Complete a staff analysis to identify and address appropriate placement of staff in titles and in grade range
• Invest 1% annually to address specific staff equity, market, and retention issues
• Improve data metrics and transparency of compensation adjustments

Unit Owner: Vice Provosts, Vice Chancellors
Administrative Manager: Provost, Chancellor

METRICS

• Achieve faculty salaries to be competitive with peer universities by discipline by 2023
• Number of staff positions evaluated to determine proper placement in title and number of adjustments made
• Number of salary studies completed by staff title
• Increase the number of staff paid greater than 25% of their appropriate grade by 20% by 2023
Progress in advancement toward midpoint of appropriate title/grade in 2023 compared to 2017

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

- **Potential Sources:**
  - Reallocation and new revenue

- **Implementation:**
  - Build merit and equity pools into annual budget process
  - Deans work with faculty leadership to determine and communicate how faculty salaries will be evaluated against peers
  - Invest in staff resources to complete the required staff analysis and improved data processes. This will be done using a phased approach.
  - Required supervisor training with regard to setting and communicating expectations, performance evaluation, and management of staff

D. Improve effective use of all campus financial resources

INITIAL TACTICS

- Conduct review of campus financial resource utilization
- Determine financial performance targets by unit
- Evaluate current reserve use practices to ensure campus optimization of financial reserves
- Departments should maintain a reserve level between 5% and 10% of their approved budgets. Reserves in excess of 15% require an asset utilization plan approved by the respective Dean or Vice Chancellor/Provost

**Unit Owner:** Vice Provosts, Deans, Chairs
**Administrative Manager:** Vice Chancellor for Finance and Operations

METRICS

- Establish an acceptable reserve range of expendable restricted funds
- Meet or exceed system-mandated investment for maintenance and repair
- Achieve or exceed financial performance targets by unit and campus
- Achieve or exceed the change in net assets target included in the annual budget approved by the Board of Curators
- Compliance with new reserve asset expenditure plan

E. Streamline and improve efficiencies and service by increasing collaboration among the four campuses

INITIAL TACTICS

- Implement satisfaction surveys
- Support (and lead in areas of S&T expertise) UM System initiatives in this area
- Review staff structure to improve service, satisfaction, and efficiency
- Review administrative and support processes for improved efficiency, satisfaction, and outcomes

**Unit Owner:** Vice Provosts, Vice Chancellors
**Administrative Manager:** Vice Chancellor for Finance and Operations

METRICS

- Positive results in satisfaction surveys
- Track implementation of documented efficiencies and collaborations vis-à-vis enhanced services satisfaction
- Number of processes changed or eliminated
- Number of structures changed

ANTICIPATED FUNDING SOURCES AND IMPLEMENTATION

- **Potential Sources:** Reallocation and improved efficiency of reserve utilization for campus priority investment

- **Implementation:**
  - Leadership team will work to develop appropriate unit financial and other performance targets and metrics for monitoring progress against those targets
  - Finance team will conduct an analysis of campus financial resource utilization and reserve use practices for campus leadership review and planning
  - Reserve asset utilization plans will be developed and monitored
opportunities for new or modified processes or ways of providing services could result in better outcomes, enhanced satisfaction, and/or lower costs

• Collaborate across campus to identify and eliminate services that are onerous, duplicative, no longer essential or cost effective
The success of Missouri S&T’s strategic plan depends on these five strategic enablers:

1. World-class faculty form the essence of who we are. We are committed to recruit the very best faculty, train and mentor them to achieve their full potential, reward them appropriately to inspire them to succeed, and do our very best to retain their talents for a long and successful career. They provide the drive to discover through their research, the drive to excel through student mentorship, and the foundation of solid careers through academic excellence.

2. High-quality staff are the backbone upon which we build the university structure. Without them, the institution would not be able to carry out its mission. We commit to recruiting and hiring the very best staff, training them to be successful members of our community, empowering them to reach greater heights, and rewarding them in ways that are commensurate with what they achieve.

3. Infrastructure and academic support services are fundamental to progress as well. Top-quality facilities, technology, and library resources make top-quality teaching, research, and scholarship possible. We are determined to create a physical and intellectual environment that inspires and supports excellence.

4. Sustained state resources are crucial to our success as Missouri’s STEM-focused public university. While state resources become harder to find, we remain committed to providing the state with a substantial value for its investment. We are committed to a growing return on investment to encourage decisions that further extend this valuable resource.

5. Funds from philanthropic sources are increasingly important to the vitality of our university. Our ability to engage and communicate with prospective donors demonstrates our true value to the community of our philanthropic friends. Missouri S&T has a long history of attracting philanthropic support, and proud alumni and corporate partners form the bedrock of private investment in the university. We commit to continued engagement, and we also will demonstrate a growing ROI on this most-valued investment.
STRATEGIC PLAN COMMITTEE

Robert Marley  
Provost and Committee Chair

Braden Lusk  
Former Professor and Chair, Mining and Nuclear Engineering, and Committee Co-Chair

Susan Murray  
Professor and Chair, Psychological Science, and Committee Co-Chair

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Richard Dawes  
Associate Professor of Chemistry, representing Faculty Senate

Kate Drowne  
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Student Council President, 2017-18

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Senior Assistant Director, Student Diversity Initiatives

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Lisa Cerney  
Director of Budget Planning

Krista Chambers  
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