

## Noel-Levitz Student Satisfaction Inventory (Form B) 2008 Results

Scale	Missouri University of Science and Technology			National Four-Year Publics <sup>1</sup> (Form B)			Mean Difference (Satis)
	Import	Satis / SD	Gap	Import	Satis / SD	Gap	
Student Centeredness	6.09	5.08 / 1.17	1.01	6.24	4.94 / 1.25	1.30	0.14*
Campus Life	5.85	4.42 / 1.32	1.43	5.95	4.62 / 1.31	1.33	-0.20*
Instructional Effectiveness	6.36	5.28 / 1.01	1.08	6.42	5.29 / 1.02	1.13	-0.01
Recruitment and Financial Aid Effectiveness	5.85	4.91 / 1.21	0.94	6.04	4.76 / 1.29	1.28	0.15*
Campus Services	5.93	5.31 / 0.99	0.62	6.13	5.28 / 1.02	0.85	0.03
Academic Advising Effectiveness	6.19	5.28 / 1.33	0.91	6.32	5.02 / 1.43	1.30	0.26*
Registration Effectiveness	6.22	5.15 / 1.09	1.07	6.38	4.88 / 1.23	1.50	0.27*
Safety and Security	5.92	4.77 / 1.14	1.15	6.29	4.75 / 1.23	1.54	0.02
Campus Climate	5.99	5.16 / 1.00	0.83	6.22	5.17 / 1.06	1.05	-0.01

<sup>1</sup> National Group Means are based on 14072 records.

\* Difference statistically significant at the .001 level.

Summary Item	Missouri University of Science and Technology	National Four- Year Publics (Form B)	Mean Difference
<b>So far, how has your college experience met your expectations?</b>	4.48	4.53	-0.05
<b>1=Much worse than expected</b>	1%	1%	
<b>2=Quite a bit worse than I expected</b>	2%	2%	
<b>3=Worse than I expected</b>	11%	10%	
<b>4=About what I expected</b>	41%	41%	
<b>5=Better than I expected</b>	23%	24%	
<b>6=Quite a bit better than I expected</b>	11%	11%	
<b>7=Much better than expected</b>	7%	8%	
<b>Rate your overall satisfaction with your experience here thus far.</b>	5.31	5.30	0.01
<b>1=Not satisfied at all</b>	1%	1%	
<b>2=Not very satisfied</b>	3%	3%	
<b>3=Somewhat dissatisfied</b>	8%	8%	
<b>4=Neutral</b>	8%	9%	
<b>5=Somewhat satisfied</b>	19%	19%	
<b>6=Satisfied</b>	42%	41%	
<b>7=Very satisfied</b>	15%	15%	
<b>All in all, if you had to do it over, would you enroll here again?</b>	5.40	5.41	-0.01
<b>1=Definitely not</b>	3%	3%	
<b>2=Probably not</b>	7%	6%	
<b>3=Maybe not</b>	5%	6%	
<b>4=I don't know</b>	7%	8%	
<b>5=Maybe yes</b>	9%	10%	
<b>6=Probably yes</b>	34%	32%	
<b>7=Definitely yes</b>	31%	31%	